

Public Service Commission of South Carolina
 01 Executive Center Dr., Suite 100
 Columbia, SC 29210

218689
 Phone: 803-896-5100
 Fax: 803-896-5199
 www.psc.sc.gov

Complaint Form

Print

Date: 08.20.09

Complainant or Legal Representative Information:

* Required Fields

8/20/09 AS

Name * Mr. Leonid Kadoshnikov

Firm (if applicable)

Mailing Address * 153 Gaines Drive

City, State Zip * Inman SC 29349 Phone * 864.473.0790

E-mail * Leonidkadoshnikov@gmail.com

Name of Utility Involved in Complaint: * Broad River Electric Cooperative

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☐ Service Issue ☐ Meter Issue
☒ Other (be specific) price absorbent; non-improvement & no customer programs available; power surges

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ NoName of
ORS Contact: 2009-E-1782

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

1. KWH rate is way too high (15+ cents) while Duke Power is: 7+ cents per kwh
2. Broad River offers NO customer programs to help with costs, efficiency improvements programs, etc.
3. Two times the power "spiked" and destroyed equipment in the house; no offer was made to investigate to see if there was equipment failure by Broad River. Had to replace equipment in the house each time, technician told me it was because of the spike in power. It costs me to have him come and replace my equipment plus the cost of the new equipment.
4. Law prohibiting an optional change by home owner was enacted during "slavery time" and is NOT appropriate now.
5. During winter I had to bring in a propane heater into the house because of the high cost of electricity. My family and I breathed in the fumes from the gas and got sick.
6. Some of my nearest neighbors have Duke Power. Duke Power IS available for my house and they said I could have their services if Broad River would "release" me.
7. I have a petition signed by 58 of my neighbors that are NOT satisfied with Broad River. When I spoke with the office secretary at Broad River she told me "to move out" if I was not happy with their service.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I want to be able to engage the services of Duke Power NOT Broad River.

RECEIVED

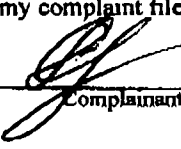
AUG 20 2009

PSC SC
DOCKETING DEPT.

STATE OF SOUTH CAROLINA)
)
COUNTY OF Spartanburg)

VERIFICATION

I, Leonid Kadoshnikov verify that I have read my complaint filed on 08.20.09
Complainant's Name * Date *
and know the contents thereof, and that said contents are true. _____


Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	